



BDCG Partners with Michelle Shapiro



Michelle is widely recognized for her expertise in Change and Risk Management, Business Process Management, Project and Integration Management developed over a thirty-year career at a number of Fortune 500 companies. Michelle has extensive experience in crafting business strategies, transformation solutions and implementation approaches for hundreds of projects. She leverages her unique experience as both a provider and consumer of consulting services with BD Consulting Group for the last 25 years. Michelle has held various leadership roles at eBay including: Director of Business Operations and Strategy, PMO Leader and Enterprise Mobility Leader. Prior to eBay, Michelle served as a Consumer Change Management Executive at Bank of America, governing a portfolio of over \$900M and over one thousand projects providing executive guidance, while also leading women's initiatives across the consumer bank.

Michelle started several of her own companies throughout her career, including Direction Consulting, providing senior consulting services in

the areas of integration, change management, and training development and delivery. In addition to her professional endeavors, Michelle also serves on the Board of Directors of the No Bully organization and is involved in both television and theatre production, having earned a Cable Ace award for her work, and serving as producer on a number of Broadway and off-Broadway productions. Michelle also supports her children's Broadway careers since they have relocated to New York City.

About BD Consulting Group

BD CONSULTING GROUP understands the environmental pressures and challenges in the Financial Services Industry. With over three decades of hands-on industry experience, we leverage business, project and transformation expertise to develop targeted strategic and implementation solutions. We are change experts who transform businesses through high-value solutions with skilled execution and sustainable results. Focusing on methods to improve quality and operational efficiency, we deliver management solutions that optimize your return on investment. Whether you are merging and integrating organizations, reengineering your processes to enhance your customer experience, or ensuring a healthy organization through regulatory compliance and risk mitigation, we have the know-how to get you there with speed, accuracy, and continued, quantifiable results.

“After 25 years of collaboration, BD Consulting Group partners with Michelle Shapiro in a new way. Michelle has been a partner, an employee, a customer and a contractor and will now be working with BDCG to leverage her expertise and industry relationships in business development.”

Solutions to:

Drive Change
Mitigate Risk
Achieve Process Excellence